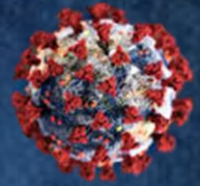


Hui Huliau and ServiceMaster Recovery Management COVID-19 Cleaning and Disinfection, Decontamination, and Facility Management Services



When a public health crisis strikes and lives are at stake, nothing is more important than finding partners you trust to do the job right. Hui Huliau and ServiceMaster Recovery Management (SRM) teamed to provide comprehensive COVID-19 cleaning and disinfection, decontamination, and temporary facility management services for government installations and medical facilities. Team Hui Huliau has nearly 40 years of cleaning and restoration experience and uses products and protocols that meet or exceed CDC guidelines and standards. SRM has cleaned and disinfected over 800 properties affected by COVID-19, including major hospitals, state facilities, retail stores, airports, and more. Our specialists arrive on-site fully prepared to provide a turnkey, worry-free solution.

COVID-19 Capabilities

- All services meet or exceed CDC guidelines and standards
- All technicians certified by the Institute of Inspection, Cleaning and Restoration Certification (IICRC)
- Healthcare Construction Certification (HCC) from American Society of Health Care Engineering (ASHE), allowing work to be completed in some of the most demanding of environments, such as surgery rooms
- All cleaning and disinfection protocols developed in conjunction with environmental scientists and industrial hygienists
- All employees trained and certified in biohazard and trauma cleanup
- Proper personal protective equipment (PPE) used every time we enter a facility
- Employees trained in the proper use of PPE, including donning and doffing correctly to minimize risk of exposure
- Use hospital-grade, EPA registered disinfectants to the exact product specification
- Use fogger system including electrostatic foggers, such as Clorox Total 360
- Negative pressure containment used when appropriate to minimize potential exposure
- HIPAA compliant

Experience

- Nearly 40 years of cleaning and restoration experience
- Completed over 800 COVID-19 decontamination jobs in 38 states and in Canada, and in varied industries that include government, schools, logistics, manufacturing, healthcare, distribution, office, retail, and more
- Provided decontamination services for other coronavirus outbreaks, such as SARS and MERS
- Experience working in military facilities, such as Touro Army Infirmary in New Orleans, LA, to provide regular cleaning and disinfection services after Hurricane Katrina

Preventative Cleaning and Disinfection Services

Preventative cleaning and disinfection services are designed for customers who have not identified an active case of COVID-19 in their facility but want to prevent the spread of infection by providing a clean, sterile environment for their workforce, patients, and customers. We engineered our processes to provide the best possible disinfection while limiting interruption to daily business operations.

Using an EPA-registered, hospital-grade disinfectant and proper dwell time, Team Hui Huliau cleans and disinfects high-touch surfaces and focuses on common gathering areas, while ensuring visible soiling is removed prior to disinfecting surfaces. High-touch areas may include door handles, elevator buttons, escalator rails, and more. For closed or empty facilities, such as after-hours cleaning, we also use a specialized aerosol system to provide complete coverage and disinfection. This two-stage process provides the most comprehensive preventative cleaning available. We offer preventative cleaning as a one-time service or as a recurring service scheduled to meet customers' specific needs.

Established protocols are only effective if the technicians implementing them are properly trained. This is where Team Hui Huliau's preventative cleaning and disinfection services excel compared to a standard cleaning or janitorial company. We have years of experience in biohazard and trauma cleanup, as well as experience with COVID-19 and with supporting previous coronavirus outbreaks, such as SARS. Our technicians are trained on the proper use of the cleaning products and systems and in the correct use of personal protective equipment (PPE). This is important to not only protect the technicians, but also to reduce the chance of cross-contamination or further spread of the virus.

Decontamination Services

Decontamination services are designed for customers who have identified a case of COVID-19 in their facility. Team Hui Huliau provides an on-site industrial hygienist to develop a decontamination plan based on the specific environment. We work with the industrial hygienist to ensure the facility disinfection plan is followed, including decontamination procedures, employee personal protective equipment, and disinfectant product use. We have a clear project communication plan to keep all stakeholders updated each step of the way. We understand that often the impact of exposure to a virus such as COVID-19 goes beyond the facility itself and affects morale of personnel, customers or patients, and the general public. Having an effective decontamination plan completed by leading experts in the field of clean up and remediation is critical. We work with you to make sure all aspects of your project are handled with the utmost professionalism.

Temporary Facility Management Services

Team Hui Huliau can help your healthcare facility or temporary medical center run smoothly by offering expanded services that allow you to focus on patients and treatment. Examples include biohazard waste removal, temporary power or lighting, portable climate control and air filtration services, eyewash and handwashing stations, continuous cleaning and disinfection, trauma cleanup, managing patient records, or other support services needed at your facility. In the wake of Hurricane Katrina, SRM provided comprehensive facility management support to seven of the ten largest hospitals in New Orleans. Our technicians have appropriate training and certifications to meet a variety of needs and can help your facility run efficiently and consistently no matter the challenge.

About Hui Huliau

Hui Huliau is a nonprofit 501(c)(3) Native Hawaiian Organization (NHO) with multiple for-profit subsidiaries that specialize in delivering services to the Department of Defense and Federal agencies. The Hui Huliau family of companies includes SBA certified 8(a), HUBZone, and Small Business firms. Our operational capabilities span the globe and include cleared personnel and support for special and sensitive customers. For more information see www.huihuliau.com.

About SRM

ServiceMaster Recovery Management (SRM) is the commercial large loss division of ServiceMaster. With over 50 regional offices and another 400 commercial response centers in the United States, SRM can mobilize and manage its vast resources, equipment, manpower and expertise at a moment's notice. This unparalleled bandwidth enables SRM to not only respond quickly, but also to scale our resources to meet the needs of our national clients.

SRM provides disaster restoration and environmental cleanup services for clients across the United States and internationally. All SRM technicians are certified by the Institute of Inspection, Cleaning and Restoration Certification (IICRC). In addition, SRM carries a Healthcare Construction Certification from ASHE allowing work to be completed in some of the most demanding of environments, such as surgery rooms. SRM also adheres to all HIPAA compliance regulations for all aspects of cleaning and decontamination jobs. For more information see <https://servicemasterdsi.com/coronavirus-decontamination/>.

State of Illinois Department of Health Services

The Illinois Department of Health Services (IDHS) has locations across the state. SRM worked with IDHS to prioritize each location as well as determine the proper service needed. Some locations required preventative cleaning, while others needed full decontamination services. The service is completed in the evening allowing the facilities to remain open when appropriate. To date, SRM has completed over 100 jobs for the IDHS and continues to help on a nightly basis.



Medical Company



An SRM client with medical facilities across the US reached out to develop a plan of action for their facilities. As facilities are exposed with either confirmed or suspected cases, SRM is completing decontamination services for the affected areas. The decontamination is closely coordinated with on-site personnel to allow the facilities to remain open as much as possible thereby reducing downtime. SRM has completed COVID-19 decontamination across the country for the client from Pennsylvania to Florida, up to Wisconsin and Georgia. The precise coordination allows the client to minimize the impact of exposure in their facilities.

Miami International Airport

SRM was brought in to help the Miami International Airport with decontamination services. The disinfection needed to occur the same evening and included a portion of the facility as well as an aircraft suspected to have been exposed. Even considering the increased security requirements and precautions due to working within an airport facility, SRM was able to get a crew on the job the same afternoon and complete the job in the requested time.



Logistics Company

SRM was retained by one of the largest logistics companies in the US. The client required decontamination services for facilities and trucks they believed may have been exposed to COVID-19. SRM was able to complete the requested service for both their facilities and trucks during the evening, allowing the client to remain fully operational with no disruption in service. The client continues to request service at additional facilities.



Senior Living Company



SRM completed COVID-19 decontamination projects for a senior living client with locations across the US. Several other decontamination projects are also in progress. As full-time senior care facilities it was vital that the client continue operations and remain open. If not, they would be required to relocate all residents in the exposed facility. Adding to the complication, elderly individuals are at a much higher risk for COVID-19. SRM developed effective decontamination plans for every one of the client facilities as they were exposed. From disinfecting common areas, to helping with temporary resident living and support functions, SRM has been a true full-service provider.

Big Box Retail

SRM helped a national retailer who wanted to take a proactive approach against COVID-19 by providing preventative cleaning during evening hours. Once the retailer decided to temporarily close stores in various states, SRM was brought in to complete a thorough decontamination. The stores needed same day service at locations throughout the United States. SRM completed jobs from Massachusetts to California, Wisconsin to Miami.

